

CHRISTOPHER BATSCHKE

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CAREER FOCUS

Motivated student pursuing a Bachelor of Science in Business Informatics, seeking an entry-level position. Possess 10 years in various business roles with the Cincinnati Bengals Pro Shop and The Carlisle & Finch companies. Proven client relations track record in fast-paced environment.

EDUCATION

BACHELOR OF SCIENCE: BUSINESS INFORMATICS 2015

Northern Kentucky University, Highland Heights, KY

- Minor in Business Administration, currently on schedule to graduate Fall 2015
- Program at NKU is accredited by the AACSB, placing it with the top 15 percent of business programs in the world today.
- Coursework in Informatics, Web Design, Economics, Marketing, Management, Statistics

HIGH SCHOOL DIPLOMA 2003

Campbell County High School, Alexandria, KY

- Member of FCA Club, FBLA Club
- Member of Soccer, Basketball, Football, Baseball, Soccer Teams

RELEVANT EXPERIENCE

Computer Proficient

- Microsoft Office, Microsoft Visual Basic.NET, Programming SQL, Microsoft SQL Server, Microsoft Dreamweaver, Microsoft SQL Server, Oracle Database Server, HTML, CSS (Cascading Styling Sheets), JavaScript, POS systems, Macola
- Entered data into Excel to load and manipulate data to produce reports
- Operated Macola system efficiently and accurately

Organizational Development

- Developed layout and plan sequences to improve operational efficiency
- Focus on cost-effective problem solving
- Maintain a clean and organized work area to keep it running at peak efficiency
- Cross functional team leader
- Assessed organizational training needs
- Developed new departmental procedures

Customer Service

- Resolve escalated customer issues quickly to uphold strong customer relations
- Aligned and trained staff to focus on attaining world-class customer service
- Recommended merchandise based on customer needs
- Maintained knowledge of current promotions, policies regarding payment and exchanges, and security practices
- Delivered excellent customer service by greeting and assisting each customer

Leadership

- Combined technical and management skills while managing a staff of 2-12 members while in a fast paced environment
- Communicated consistently and proactively with team members via phone and e-mail
- Oversaw warehousing and storage practices
- Verified and recorded incoming and outgoing materials
- Conducted monthly, quarterly, yearly inventories
- Ensured optimal productivity and quality assurance initiatives were being met

WORK HISTORY

THE CARLISLE & FINCH CO.
Cincinnati, OH

Warehouse Associate/Customer Service/Rental Operator 05/2006 to Current

CINCINNATI BENGALS PRO SHOP
Cincinnati, OH

Cashier/Sales Associate/Warehouse Associate/Stadium Manager 08/2004 to Current